

Completed form and supporting documentation to be sent to
Service Desk no.: 0800 111 250

Supporting documentation

- Proof of identification: Copy of SA ID or passport (including work permit)
- Copy of proof of residence (utility bill not older than three months)

1. Consumer customer

1.1. Customer details

Are you an existing customer? Yes No If yes, what is your existing telephone or account number?

Title Surname First names

SA citizen Yes No ID no. Passport no.

Passport expiry date Gender M F Date of birth

Marital status In community of property (See point 8.2) Out of community of property

Contact details Home no. Office no.

Mobile no. Email address

1.2. Employment details

Name of employer Occupation

Employer's address

Suburb City Postal code

Employer's contact no.

Gross income pm R Net income pm R Total expenses pm R Household income pm R

2. Installation address (only for installation inside estate)

Complex name in estate (if applicable)

Street name Erf no. (e.g. 1-245, as per municipal water and lights invoice)

Street/unit no. Room no. / building / farm (if applicable)

Suburb Town/city

3. Banking details (debit order compulsory)

Please debit my account in favour of Telkom SA SOC Ltd with my total amount due each month.

Bank Branch name Branch code

Account holder name Account no.

Account type Cheque Transmission Savings

Debit order maximum amount R Debit dates 15th 25th Last day of the month

Should any debit order be returned on the due date, Telkom and/or its authorised debt-collection agencies will have the right to make use of NAEDO to collect the arrears amount. These collections will be at your cost.

Email address for monthly invoice

Full name Signature Date

4. Change of ownership (existing owner's details)

Number(s) to be changed & Change of ownership date
Initials and surname
ID no.
Email address for final invoice
Home no. Office no. Mobile no.
Full name _____ Signature _____ Date

5. Consumer services

5.1. SoftCap broadband bundles

Telkom Internet terms and conditions apply.

How many lines do you require?
What broadband speed bundle with soft-capped data services do you require?
 2Mbps + 20GB 10Mbps + 100GB 40Mbps + 200GB 100Mbps + 400GB
 4Mbps + 40GB 20Mbps + 100GB 100Mbps + 200GB
It is important to note that your service installation cost is paid by the HOA.
A 24-month contract option is available with a free modem. Do you require a free modem on a 24-month contract? Yes No
Do you have an existing Telkom Internet service that must be migrated to this bundle? Yes No
If yes, what is your Telkom Internet username or account no.?
If no, what is your preferred email address? @telkomsa.net

5.2. Uncapped broadband bundles

Telkom Internet terms and conditions as well as Internet acceptable usage policy apply.

How many lines do you require?
What broadband speed with uncapped data services do you require?
 2Mbps 10Mbps 40Mbps
 4Mbps 20Mbps 100Mbps
It is important to note that your service installation cost is paid by the HOA.
A 24-month contract option is available with a free modem. Do you require a free modem on a 24-month contract? Yes No
Do you have an existing Telkom Internet service that must be migrated to this bundle? Yes No
If yes, what is your Telkom Internet username or account no.?
If no, what is your preferred email address? @telkomsa.net

5.3. Standalone broadband bundles

Telkom Internet terms and conditions apply.

How many lines do you require?
What broadband speed standalone services do you require? (You will need your own ISP and router)
 2Mbps 10Mbps 40Mbps
 4Mbps 20Mbps 100Mbps
It is important to note that your service installation cost is paid by the HOA.
A 24-month contract option is available with a free modem. Do you require a free modem on a 24-month contract? Yes No
Do you have an existing Telkom Internet service that must be migrated to this bundle? Yes No
If yes, what is your Telkom Internet username or account no.?
If no, what is your preferred email address? @telkomsa.net

5.4. Voice

Weekend and Evening calling plan.

(If you select the call plan above, there will be no additional monthly subscription cost, apart from the active port fee (where applicable). If you select a higher plan, you'll only pay in the difference of the monthly subscription. **Note:** only one plan per residence.)

How many additional lines do you require?

Please select your voice plan:

- Evening and Weekend** (Free calls to Telkom fixed numbers from 7pm-7am, limited to 60 minutes) **Anytime Extra** (Free calls to fixed and Telkom mobile numbers)
- Anytime Plus** (Free Telkom to Telkom calls + 100 minutes to other operators) **Unlimited** (Unlimited calls to all numbers in SA)

Do you have an existing Voice/DSL service that must be migrated to this bundle? Yes No

If yes, what is your telephone no.? Do you want your landline details in the phone book? Yes No

6. Bolt-on

ShowMax streaming (Does not include ShowMax subscription, and Telkom Internet acceptable usage policy applies)

7. Agreement

I, the undersigned, declare, agree and confirm that:

1. If acting in a representative capacity, that I am duly and fully authorised to do so. I hereby personally indemnify and hold Telkom harmless for any damages suffered by it, should it at any stage appear that I'm not authorised.
2. Where an in-community-of-property marital contract applies, I hereby declare that I have obtained my spouse's written consent, attested by two witnesses, and that I have the requisite authority and legal capacity to apply for a service and enter into an agreement pursuant to the approval of this application by Telkom.
3. The information supplied herein with regard to me and the applicant is complete, true and correct as at date of signature or electronic processing hereof.
4. Electronic processing of the transaction (telephonically or via internet portal) will be binding on me and/or the applicant as if I have signed a physical application form, upon:
 - a. my agreement via tick box and submission of the online application form; or
 - b. my verbal confirmation of the existence of the agreement during the telephonic application process.

I (and/or the applicant) am bound to the terms and conditions applicable to the transaction, including but not limited to:

1. Telkom's standard terms and conditions for the provisioning of electronic communication services and products (fixed-line services and products), available at <http://www.telkom.co.za/general/termsandconditions/index.html>.
2. Telkom mobile subscriber terms and conditions (mobile services and products) available at http://www.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml.
3. Product-specific terms and conditions related to the service and/or product I have applied for, as indicated on any promotional material and/or on Telkom's official product website (www.telkom.co.za) and/or communicated to me telephonically during a telephonic application process. I declare myself familiar with and bound to the content of said terms and conditions. All these terms and conditions are available online and will be emailed to me if I request it.
For online viewing and/or download:
 - Telkom Internet terms and conditions at http://www.telkom.co.za/about_us/download/telkominternet_termsandconditions.pdf
 - Telkom Internet acceptable usage policy at http://www.telkom.co.za/about_us/download/telkominternetacceptableusepolicy.pdf

Emailed copy of terms and conditions required Yes No

Email softcopy to

Full name _____ Signature _____ Date

8. For office use only

Sales channel name Agent name

Agent sal. ref.

Signature _____ Date

| Services | Monthly price without active port fee and VAT | Monthly price including active port fee (R179) and VAT |
|--|---|--|
| Broadband standalone (no Telkom Internet) | | |
| 2Mbps | R87.76 | R304.10 |
| 4Mbps | R205.30 | R438.10 |
| 10Mbps | R364.95 | R620.10 |
| 20Mbps | R465.87 | R735.15 |
| 40Mbps | R538.87 | R818.37 |
| 100Mbps | R617.87 | R908.43 |
| Voice standalone | | |
| Evening and Weekend | R14.91 | R221.06 |
| Anytime Extra | R118.37 | R339.00 |
| Anytime Plus | R188.54 | R419.00 |
| Unlimited | R337.67 | R589.00 |
| Broadband + Telkom Internet | | |
| 2Mbps + 20GB | R118.02 | R338.60 |
| 4Mbps + 40GB | R212.23 | R446.00 |
| 10Mbps + 100GB | R390.39 | R649.10 |
| 20Mbps + 100GB | R521.96 | R799.10 |
| 40Mbps + 200GB | R741.26 | R1049.10 |
| 100Mbps + 200GB | R898.28 | R1228.10 |
| 100Mbps + 400GB | R1056.18 | R1408.10 |
| 2Mbps Uncapped | R271.35 | R513.40 |
| 4Mbps Uncapped | R430.52 | R694.85 |
| 10Mbps Uncapped | R775.52 | R1088.15 |
| 20Mbps Uncapped | R1204.60 | R1577.30 |
| 40Mbps Uncapped | R1836.18 | R2297.30 |
| 100Mbps Uncapped | R2310.65 | R2838.20 |