

Dear Resident,

COVID-19 WHAT WE CAN AND CANNOT DO AT SILVER LAKES GOLF & WILDLIFE ESTATE

As the Country enters level 3 from Monday 1 June 2020, below are some of the decisions our residents need to be aware of under the provision of the recent Regulations announced.

Occupiers

Occupiers may move into new places of residence provided they are in possession of an affidavit which responds to Form 6 of the Regulations - Regulation 33(4)(b)(1).

Exercise

Residents may exercise between 06h00 and 18h00. As the communal areas are effectively becoming public areas during the course of exercise, the wearing of an appropriate cover over your face and nose is mandatory in terms of the Regulations to curb the spread of the virus – Regulation 33(3).

Golf course

The Board approved walking and running on the golf course with the following conditions: (1) bicycles and golf carts will still not be allowed on the pathways; (2) no exercise will be allowed on the t-boxes, bunkers and greens; and (3) during the early morning when there is frost on the grass, the golf course is a no-go area as any marks on the frost will leave frost burns.

Game Reserve

The ring road and pathways in the game reserve may be used for exercise, but no bicycles or golf carts will be allowed on the pathways in the game reserve. Please note that as per the Rules, no dogs are allowed to be walked on the ring road or pathways in the Game Reserve.

Fitness Centres

The fitness centre at the Golf Academy remains closed – Regulation 39(2).

In terms of the Regulations signed by the Minister of Co-Operative Governance and Traditional Affairs on 25 March 2020 and the catchall provisions therein effectively closed the entire Golf Course, Clubhouse and Game Reserve. The Regulations signed on 29 April 2020 reiterated this position. The Golf Course and Game Reserve may be used for exercise between 06h00 and 18h00 with the conditions noted. These areas effectively remain closed between 18h00 and 06h00 and it is a criminal offense for any unauthorised person to be in those areas until the Regulations are changed. The SLHOA have also approved Rules and penalties in this regard to deter people from breaking the law and to protect these assets under these trying circumstances.

Golf

Golf is not yet allowed to start and is being addressed directly with members of the Golf Club.

Employees on the estate

HOA staff

The HOA staff will return and operate from the Management Centre – Regulation 33(1)(a) and (b). As the Clubhouse remains closed, all accounting services will be offered from the Management Centre, thus members are welcome to pay their levy accounts either in cash or by credit card at the Management Centre. Safe distancing will be applied and it is suggested that residents resolve any queries by calling the HOA rather than coming to the Management Centre.

Member employees and services

Our residents' employees may return regardless of the function they provide and a permit is not required – Regulation 33(1)(a) and (b). Gardeners and domestics will be able to return from 1 June 2020 and their access has already been activated on the system. Please note that:

- Screening of all workers and service providers will be done at the gate by taking the temperature of the person before entering the estate. Each resident or employer is responsible for their staff's detailed screening and control of symptoms and will not be facilitated by the HOA;
- The shuttle service will be operating again from Monday, with strict rules to comply with the Regulations and our COVID-19 workplace plan. As a result, less people will be allowed on the shuttle and residents may experience a delay when their employees make use of the shuttle.

The Board resolved during their meeting on 30 April 2020, that the screening of residents' staff and any service provider entering the estate will also be facilitated. Should a person be found with a temperature above 38°, the person will be asked to wait 10 minutes, after which they will be screened again. If the person is again tested with a temperature in excess of 38°, the resident will be called, advising that the person has been identified as a potential COVID-19 case and not allowed access. In the case of a resident's staff, it is suggested that the resident then makes contact with the COVID-19 Hotline by dialling *134*832# to arrange for a test. The service provider will not be allowed access.

Construction and other services

Garden services, pool cleaning, pet grooming and most general services will be allowed, while construction may also continue – Regulation 46(1).

The access for all construction workers needs to be re-activate per person and this may take time when they first return to the estate. Each resident who is making use of a contractor to facilitate this function, is required to advise the person that their staff would have to be reactivate. It is suggested that an email with the names be sent to security.admin@silverlakes.co.za to activate the people ahead of time and avoid any delays on arrival.

Strict health protocols and social distancing will be adhered to at the gates and Management Centre – Regulation 46(3). This may lead to some delays at the gates. The HOA will be making use of the middle lane at the Solomon Mahlangu Gate as an additional lane for contractors and service providers to help speed up the process.

Visitors

Residents may still not have any visitors to their houses – Regulation 33(1). Provision is made for special care of an immediate family member, provided that the person is in possession of an affidavit which corresponds with Form 6 of the Regulation – Regulation 33(4)(b)(ii).

Businesses operating from home

Residents who operate a business from home and are expecting visitors, would have to be aware of the delays that can be expected. Please note that screening will still be done as per protocol and each person coming to Silver Lakes for business and have a pre-clearance code, will be allowed to make use of the middle lane at Solomon Mahlangu Gate.

Security has a list of the officially registered businesses. It has come to our attention that some residents have started operating businesses from home during lockdown, which businesses are not registered or compliant with the Rules and Municipal By-laws. Security will only be allowed to give access to clients of officially registered businesses and all other "visitors" will be denied

access, even if they have been sent an access code. Please note that the HOA will be in contravention of the Regulations if we allow access to any "visitor", other than a client of an officially registered business.

Meetings

Physical meetings may not take place and the Board is considering alternatives from the Companies Act to facilitate the CGM and AGM that was postponed as a result of the lockdown.

Facilities

The pool, playground, clubhouse, all play areas and gym facilities may not be used – Regulation 33(1) and 39.

Short-term leasing

Any form of short-term leasing, letting or paid leisure accommodation is not allowed – Regulation 46(1) table 2/3 and Regulation 39(2)(h). Guesthouses that are registered with CIPC with an official certificate to host guests for business, are allowed to operate subject to conditions applicable to the operators.

Food services

Deliveries of food, groceries and medicine continue as before.

Residents will now be able to place an order and collect the food at Café 41. Sit-down is still not allowed. The Deli continues with the service, while the Wine Shop will be open for business. Strict health protocols are in place for the operation of these outlets and are being monitored.

Please note that the Clubhouse area is still a no-go area as regulated, with the exception of the operation of the Deli and take-ways at Café 41.

Silver Lakes Cares

We wish to thank our residents who have contributed or assisted in any way so far and continue to do so. This includes donations of non-perishable food, financial contribution or assisting fellow residents through the Silver Lakes Cares WhatsApp system.

We thank our Silver Lakers for their co-operation during this challenging period.

Kind regards

Henk Booysen
CEO